

@Cloud Market Place Ministry is pleased to offer a one-on-one mentoring program called “**Mentor Line**” (“**Program**”) to help individuals with their professional and personal development. By participating in the Program and/or submitting the request to participate in the Program, the participants, including potential participants (collectively, “**Participant**”), agree to the following terms and conditions:

1. The Participant acknowledges that any information, including personal information and contact information (collectively, “**Participant Information**”), s/he provides to the @Cloud Marketplace Ministry, including its affiliates and their respective representatives (collectively, “**@Cloud**”) and its mentors (“**Mentors**”) in connection with Program, is being provided voluntarily.
2. The Participant acknowledges that @Cloud reserves the right in its sole and absolute discretion to (a) decline to accept an application to participate in the Program, or (b) suspend or terminate any Participant’s or Mentors’ involvement in the Program.
3. Both Mentors and the Participant participate in the Program voluntarily. The Participant and the Mentors may discontinue the Program at any time.
4. The Participant hereby consents to the collection, use, processing, transfer and retention of the Participant Information. The Participant understands that the Participant Information will be used in connection with the Program (including by @Cloud to determine whether to admit the Participant to the Program, or to match the Participant with prospective Mentors) and be kept confidential by @Cloud and the Mentors unless the Participant states otherwise. In the event that the Participant decides to share other personal details to the Mentors outside of this Program, the responsibility to use such details will solely be between the Participant and the Mentors, and @Cloud assumes no liability whatsoever with respect to those other personal details.
5. @Cloud may develop communication materials to promote the Program, to share information and experiences, and to showcase Participants’ stories and achievements. By accepting these terms and conditions, the Participant gives permission to @Cloud to share, communicate or otherwise publish these stories and achievements on an anonymous basis.
6. The Participant is aware that the Program may be conducted via Zoom or any other social media platform or via telephone calls or emails. The Participant understands that the use of technology is not always secure and accepts the risks of confidentiality in the use of these channels of communications. The Participant agrees that neither @Cloud nor the Mentors are liable for the operation (including any technical glitches, hacking or breaches) of these communication channels.

7. The Participant is aware that the Mentors are volunteers who may offer comments, ideas or advice in response to the Participant's needs or questions, and to support the Participant's professional and personal development. @Cloud expects the Participant and the Mentors to act in a professional manner in their dealings within or related to the Program. The Participant agrees that @Cloud is not liable for any actions of the Mentors. To ensure the quality of the Program, the Participant is encouraged to report any concerns regarding the Mentors or the Program, and to provide feedback to help improve the Program.
8. The Participant acknowledges that @Cloud accepts no liability in respect to any claim, cause of action or loss or damage arising out of, or in relation to, any advice or action taken that is the subject of this Program. The Participant hereby releases, waives, and forever discharges @Cloud and the Mentors from any and all claims, suits, actions, demands or right to compensation for damages s/he may claim to have arising out of acts or omissions by @Cloud or the Mentors as a result of or in connection with the Program (including without limitation any advice given by the Mentors) or otherwise resulting from the mentoring relationship contemplated by this Program.
9. @Cloud reserves the right to exercise its discretion to change any or all of the terms and conditions of the Program.